

SCOPE OF SERVICES
HOUSTON INFORMATION TECHNOLOGY
SERVICES

Project Name: Infoblox Renewal

**Technology Category: Commodity
and Professional Services**

DATE
11/14/2017

**Scope of Services
Houston Information Technology Services
Professional Services**

1. INTRODUCTION

This is the product refresh and upgrade for the current Infoblox system.

2. BACKGROUND

The current support and maintenance for our Infoblox system expires 12/30/2017.
This is a renewal for another year of support and maintenance.

3. SCOPE OF SERVICES:

The services cover support for technical issues and product upgrades for the time of 12-31-17 through 12/30/2018

4. REQUIREMENTS: Products and Services to Support the Requirements

Quantity	Cust Part Number	Line Item Descript
4	TE-MAIN-1420-NS1GRID-AC-01	1 YR Premium Maint for TE-1420-NS1GRID-AC
6	TE-MAIN-1410-NS1GRID-AC-01	1 YR Premium Maint for TE-1410-NS1GRID-AC

5. PROJECT EVENTS AND TASKS

Not Applicable

6. PERIOD OF PERFORMANCE

The support and maintenance covers a one year time beginning 12-31-17 through 12/30/2018.

7. INVOICES

Net 30 days

8. DELIVERABLES

Extension of renewal and support 1 year.

9. ACCEPTANCE TESTING

Not applicable

10. ACCEPTANCE CRITERIA

Not applicable

11. ASSUMPTIONS, PROJECT ROLES AND RESPONSIBILITIES

Not applicable

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Houston Information Technology Services
Professional Services**

11. REPORTS AND MEETINGS

Not applicable

12. FURNISHED EQUIPMENT AND WORK SPACE

Not applicable

13. TRAVEL

None

14. LOCAL MINORITY/WOMEN BUSINESS ENTERPRISE PARTICIPATION:

Not applicable

15. PILOTS CONDUCTED:

Not applicable